



## General sales conditions

The buyer confirms to be 18 years or older and agrees with the General Conditions of Sale.

All bookings of tickets and/or e-tickets will only become final after payment of the amount owed has been received.

The offer to place an order will be valid to the extent that the term of payment mentioned is respected.

This term of payment will be very strictly observed if an event or a price bracket in an event is almost fully sold out.

Tele Ticket Service nv has the right to have this offer, even in case of late payment, followed by a reservation, if the number of tickets available in a price bracket so allows.

Our products (tickets, bills) will always remain our exclusive intellectual and material property. Consequently, any reprinting or copying in any form whatsoever, using any process whatsoever is strictly prohibited.

Ticket buyers must comply with the Belgian "Act regarding the Sale of Entrance Tickets to Events" (As published in the Belgian Law Gazette on 30 July 2013).

Tickets will always be in the name of the person originally ordering them. Therefore, the name of the tickets' buyer cannot be changed to that of any third party, not even in case of a (one-off) resale.

Only the first person to present the original e-ticket will be granted access to the event. Any second ticket that is presented will be considered a copy and will not grant access to the hall or event.

After initial delivery by Tele ticket Service, the ticket holder is responsible for carefully storing the tickets.

In case of loss or theft, no replacement tickets will be provided under any circumstance. Only in case the barcodes are not or poorly legible may a duplicate be issued to the first ticket holder to come forward.

Except in case of written approval by the organiser, any commercial use of the name or logo of the event or artist is strictly prohibited.

It is also prohibited to make tickets available to third parties in any way, for commercial reasons, without prior approval.

Changes to the programme, dates and/or location of the shows, changes in the arrangement and/or availability of the seats and cancellations of shows are the sole responsibility of the organiser. Tele Ticket Service nv only acts as an intermediary for booking tickets and expressly limits any liability it may have to this scope.

Tickets are only reimbursed or exchanged if the event is cancelled. In that case, the tickets have to be returned within two weeks of the date of the event.

Any cancellations and/or changes in support acts cannot give rise to reimbursement or exchange of tickets.

The right to cancel purchases does not apply to services related to leisure activities.

In case of disputes, only the Belgian legislation applies and only the District Courts and Courts of Appeal of the legal district of Antwerp are competent.

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Tele Ticket Service nv  
Schijnpoortweg 119 • 2170 Merksem • Belgium  
ON 0466.231.092 • RPR Antwerp

Belgium: 070/345.345 (max. 0,30 EUR/min.)  
Netherlands: 0900/45.000.45 (0,45 EUR/min.)  
Other countries: + 32-34-0000-34